

**Research Summary** 

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# Developing Solutions to Transportation Barriers: Strategies that Work

**At-a-Glance:** Finding reliable transportation is a barrier to employment, health care, and community participation for people with disabilities in rural communities across the United States. A 2011 study by the *University of Montana's Rural Institute* identified strategies for working with people to develop solutions to transportation barriers.

#### **Key Findings**

Barriers to reliable transportation include:

- Limited or nonexistent public transportation.
- Social costs of relying on family and friends.
- Cost of fuel, maintenance, and insurance of personal vehicles.

Study participants stated:

- Integrating transportation issues into vocational rehabilitation counseling sessions was key to meeting their needs.
- Conversations about developing community transportation strategies were helpful.

# **Putting It into Practice**

Strategies that support consumers to develop transportation solutions include:

- Provide self-advocacy training to help build self-reliance around transportation issues.
- Support consumers to develop a plan for securing rides, save money to cover transportation costs, and/or relocate for easier access to work.
- Teach networking skills to help consumers connect with family, friends, and community groups around carpooling and ridesharing.
- Seek opportunities for transportation reimbursement of employment-related travel until consumers receive their first paycheck.

- Advise consumers to ask about employer-sponsored transportation, especially when work hours fall outside the availability of public and private transportation options.
- Learn your agency's policies on funding the purchase or repair of personal vehicles, including driver training and licensing.

#### More about this Research

Study recommendations also include the use of a voucher model for people in need of transportation. In this model, riders purchase vouchers for rides from a wide variety of volunteers and local organizations.

#### Learn More

Access this research by visiting <u>the Project E3 Research Database</u> Ipsen, C., Colling, K., and Goe, R. (2012). Transportation: A barrier to successful employment outcomes among rural VR clients. Missoula, MT: University of Montana RTC:Rural

## Questions? Feedback?

Do you have questions or feedback about putting this research into practice? We're waiting to hear from you! <u>Send Us Your Questions</u>

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Have you tried any of these practices? Have you had success working with these populations in your area? Tell us more and Join our Conversation